



POWER SOLUTIONS

Parts Returns
 Diperk Power Solutions
 Kingsbridge Centre
 Sturrock Way
 Peterborough
 PE3 8TZ

Requested By	
SO Number	
PDC Number	
Account Name	
Contact Name	

SI Number	
Date	
A/c Number	
TNT PO Number	
Contact Tel No	

PARTS RETURNS FORM

Parts to be returned: (continue on a separate sheet if necessary)			
<i>Part No:</i>	<i>Description</i>	<i>Quantity</i>	<i>Code</i>
Reason for return: (please indicate the reason for return from the list below)			
T	Duplicated order	W	Wrong part received
NR	Not required	C1	Customer ordered incorrectly
C2	Ordered incorrectly by Diperk	D	Damaged parts received
WPI	Wrong parts interpretation	C	Customer cancelled
A	Overshipment	Co	Commercial
F	Faulty part received	I	Incomplete (kits)
X	Other – please give details	S	Surcharge (old core)
Diperk Error D		Perkins Error P	
		Customer Error C	

- Always sign and complete a Parts Return Form. No credit can be given unless a copy of a completed Form is enclosed with the parts being returned. It will speed up the processing of your credit if you also include a copy of the Perkins delivery Advice Note.
- Returns must be received back at Diperk UK within 28 days of the original delivery date (Power Exchange core returns must be received within 9 months of the date of delivery of the Exchange Part).
- Literature cannot normally be returned.
- The Company reserves the right to charge a handling fee for any goods returned by the Customer as surplus to requirement or as otherwise ordered incorrectly by the Customer. The fee will be 30% of the invoice value of the returned goods.
- The Customer is responsible for ensuring all goods are returned complete and in their original packaging and whenever possible in resaleable condition.
- Power Exchange surcharge acceptance criteria can be found at diperk.co.uk

We confirm that the above listed parts have been returned and that they are/are not in a resaleable condition (delete as appropriate).

Signed: Date: ___/___/___

Name: Job Title: