



POWER SOLUTIONS

Parts Returns  
Diperk UK Limited  
Kingsbridge Centre  
Sturrock Way  
Peterborough  
PE3 8TZ

Version 2: 12 Mar. 08

## PARTS RETURNS FORM

<b>Sales Invoice No:</b>	<b>Invoice Date:</b>
<b>Customer Name:</b>	<b>Account No:</b>

<b>Parts to be returned: (continue on a separate sheet if necessary)</b>			
<i>Part No:</i>	<i>Description</i>	<i>Quantity</i>	<i>Code</i>

**Reason for return:** (please indicate the reason for return from the list below)

<b>T</b>	Duplicated order	<b>W</b>	Wrong part received
<b>NR</b>	Not required	<b>C1</b>	Customer ordered incorrectly
<b>C2</b>	Ordered incorrectly by Diperk	<b>D</b>	Damaged parts received
<b>WPI</b>	Wrong parts interpretation	<b>C</b>	Customer cancelled
<b>F</b>	Faulty part received (see point 7 below)	<b>I</b>	Incomplete (kits)
<b>X</b>	Other – please give details	<b>S</b>	Surcharge (old core)

1. Always sign and complete a Parts Return Form. No credit can be given unless a copy of a completed Form is enclosed with the parts being returned. It will speed up the processing of your credit if you also include a copy of the Perkins delivery Advice Note.
2. Returns must be received back at Diperk UK within 28 days of the original delivery date (Power Exchange core returns must be received within 9 months of the date of delivery of the Exchange Part).
3. Literature cannot normally be returned.
4. The Company reserves the right to charge a handling fee for any goods returned by the Customer as surplus to requirement or as otherwise ordered incorrectly by the Customer. The fee will be 30% of the invoice value of the returned goods.
5. The Customer is responsible for ensuring all goods are returned complete and in their original packaging and whenever possible in resaleable condition.
6. Power Exchange surcharge acceptance criteria can be found here: [http://www.diperk.co.uk/lower\\_prices.htm](http://www.diperk.co.uk/lower_prices.htm)
7. **NB:** A part that has failed on fitment to an engine, must be handled separately and a claim made under our warranty processes for a replacement part, to do so, call 0800 0730 424.

**We confirm that the above listed parts have been returned and that they are/are not in a resaleable condition (delete as appropriate).**

Signed: ..... Date: \_\_\_/\_\_\_/\_\_\_

Name: ..... Job Title: .....

# 0800 0730424

diperk.co.uk · sales@diperk.co.uk